

Online Query

Information at your fingertips



MetLife[®]

MetLife's innovative and enhanced technology ensures all underwriting and claims information is available via its Online Query service. Access detailed underwriting and claims reports quickly and effectively while you enjoy the simplicity of this interactive system which is updated overnight.

Some of the Online Query features

- ✓ Online access to latest status updates
- ✓ Detailed underwriting and claims reports
- ✓ Detailed information on additional requirements
- ✓ Immediate access to underwriting forms
- ✓ Automated daily and weekly email alerts on pending application (where requested)

Why Online Query?

- ✓ It is quick and user-friendly
- ✓ Updates overnight so you can always be up to date with your work in progress
- ✓ Receive reminder email alerts
- ✓ Hassle free access to data
- ✓ You can immediately access required forms while viewing pending requirements

Underwriting and claims report features

- ✓ Doctors' names
- ✓ Requirements on non-completed questions
- ✓ Daily email alerts
- ✓ Weekly email alerts
- ✓ Additional requirements
- ✓ Cover amounts
- ✓ Member reference numbers
- ✓ Case status

Please contact your MetLife Account Manager or MetLife Customer Service on **1300 555 625** for a copy of the **Online Query User Guide**.

MetLife Insurance Limited

 **1300 555 625**

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